

8-3-2020

My neighbor, who is very detail oriented, searched 18 months for a reputable and honest roofing contractor to replace his roof after hail damage in 2018. He decided on Rose City Roofing and told me about how they were “top notch”. I could tell from my first meeting with Lonnie and Charlie why my neighbor spoke so highly of them. They were very informative and educated me about the entire process from initial claim to completion of the job and receiving final payment from insurance company after completion of the job. Lonnie took a lot of time with me in educating me in the difference between homeowners policies which is exactly what I needed because no one had ever explained to me how different policies handle hail damage claims.... I quickly learned not all insurance companies are the same.....read their fine print and endorsements! Lonnie explained how the entire job would take place and in what time frame and it happened just as he said it would. When he told me his crew would leave my premises so clean after the job was completed, that I would not even know they were there, I thought “ no way”. Again, he was right. After ripping the old shingle roofs off my house and garage and re-roofing them and clean up, I was left with new roofs that look fantastic and yards and flower beds surrounding the house that are clean! He would not even take any payment for the job until I received final payment from my insurance company.....he wanted to make sure I was pleased with the job and had received all of my claim payments first.

I want to thank Lonnie and Charlie and his crew and office staff for a job well done. As long as they are in business, I will only recommend and use them and no one else.

James Levee
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